



Tel: (916) 481-8558 Toll Free: 877-481-8558

REVOCATION OF 9-1-1 WAIVERS

Recently, FATE discovered that 42 assisted living and residential care facilities in the Sacramento area had applied and received waivers from the CA Department of Social Services, Community Care Licensing, that allowed these facilities to call a private ambulance service, namely, Alpha One, instead of calling 9-1-1 in an emergency.

FATE learned that signs had been placed in some of these facilities stating “do not call 9-1-1, call Alpha One”. This appeared to be on the edge of being illegal especially when we learned from a fire chief that the fire department had an issue with this waiver as private ambulances are not able to respond as quickly as the fire department and no one should be denied access to the 9-1-1 emergency line, especially vulnerable seniors. Effective 6/30/19, the waivers for all 42 facilities will be revoked.

Contact FATE if you become aware of any such waiver in the state you live in.

Foundation Aiding The Elderly (FATE)
3430 American River Drive, Suite 105
Sacramento, CA 95864
Tel: (916) 481-8558 www.4fate.org